



KW automotive North America · 300 W. Pontiac Way · Clovis, CA 93612

Belltech Warranty Policy

The entire team at Belltech strives for an exceptional experience for every single one of our valued consumers and customers. Belltech has been the premier manufacturer of the greatest suspension in the world for over 35 years and places the highest priority on delivering the highest-quality product for you to fit right the first time, be long lasting and make you smile. If your experience did not meet that exceptional experience, rest assured we stand behind our products, and will do everything in our power to make it right. Below is our warranty policy on all Belltech products laid out there to make sure you know what to expect when you purchase your Belltech products.

Belltech Hard Parts - Limited Lifetime “No Questions Asked Warranty”

(Includes Shackles, Spindles, Springs, Flip Kits, Lift Kits, Lowering Kits, Leveling Kits, Anti-Swaybars and Blocks)

Belltech (KW automotive North America, Inc., further referred to as “Belltech”) warrants to the original purchaser (further referred to as “Purchaser”) of Belltech suspension products (spindles, springs, shackle and hanger kits, flip kits and blocks) purchased from an Authorized Dealer in North America that these products will be free of manufacturing, design and material defects so long as the original purchaser owns the products and the products are installed on the vehicle on which such products were originally purchased for.

Within the stated warranty period, Belltech shall be obligated to repair or replace a defective product at its sole discretion. The original purchaser must file a Customer Concern claim [HERE](#) for concerns regarding warranty.

Shocks & Struts – 2-year, Unlimited Mileage Warranty

Belltech Street Performance, Trail Performance and Nitro Drop 2 shocks and struts are warranted against defects in materials and workmanship for a period of 2 years (unlimited mileage) as long as the vehicle has been operated under normal conditions, and the product was purchased from an Authorized Dealer.



KW automotive North America · 300 W. Pontiac Way · Clovis, CA 93612

Within the stated warranty period, Belltech shall be obligated to repair or replace a defective product at its sole discretion. The original purchaser must file a Customer Concern claim [HERE](#) for concerns regarding warranty.

Bushings, bump stops, heim and ball joints are considered subject to wear and are excluded from this warranty. Bushings, bump stops, and ball joints are warranted for a period of 90 days from the time of purchase.

Street Performance/Trail Performance Coilovers – 5-year, Unlimited Mileage Warranty

Belltech Street Performance and Trail Performance Coilovers are warranted against defects in materials and workmanship for a period of 5 years (unlimited mileage) as long as the vehicle has been operated under normal conditions, and the product was purchased from an Authorized Dealer.

Within the stated warranty period, Belltech shall be obligated to repair or replace a defective product at its sole discretion. The original purchaser must file a Customer Concern claim [HERE](#) for concerns regarding warranty.

Bushings, bump stops, heim and ball joints are considered subject to wear and are excluded from this warranty. Bushings, bump stops, and ball joints are warranted for a period of 90 days from the time of purchase.

Street Performance PLUS/Trail Performance PLUS Coilovers – Limited Lifetime Warranty

Belltech Street Performance PLUS and Trail Performance PLUS Coilovers are warranted against defects in materials and workmanship so long as the original purchaser owns the products and the products are installed on the vehicle following the Belltech installation instructions, on which such products were originally designed for, and the product was purchased from an Authorized Dealer.

Within the stated warranty period, Belltech shall be obligated to repair or replace a defective product at its sole discretion. The original purchaser must file a Customer Concern claim [HERE](#) for concerns regarding warranty.



KW automotive North America - 300 W. Pontiac Way - Clovis, CA 93612

Bushings, bump stops, heim and ball joints are considered subject to wear and are excluded from this warranty. Bushings, bump stops, and ball joints are warranted for a period of 90 days from the time of purchase.

Belltech Detailed Warranty Policy

Belltech (KW automotive North America, Inc., further referred to as "Belltech") warrants to the original purchaser (further referred to as "Purchaser") of Belltech suspension products (spindles, springs, shackle and hanger kits, flip kits and blocks) purchased from an Authorized Dealer in North America that these products will be free of manufacturing, design and material defects so long as the original purchaser owns the products and the products are installed on the vehicle on which such products were originally purchased for.

Within the stated warranty period which varies by product category, Belltech shall be obligated to either repair or replace a defective product at its sole discretion. This does not apply if the Belltech product was used in a manner other than stated in the installation instructions, used improperly or contrary to Belltech's instructions. Any further claims for defects by the Purchaser are excluded.

The Purchaser must contact Belltech via the Customer Concern form on the website and fill in all requested information in detail. If a warranty claim is approved, the Purchaser must follow the instructions on the warranty approval. If the Belltech product is to be returned, the Purchaser must package the Belltech Product safely for transportation, include a copy of the receipt as the proof of purchase, adhere the RGA number legibly and visibly to the packaging in two locations and return the product to either the Belltech Distributor or Belltech direct at its own expense, including, but limited to, shipping costs as well as costs incurred for removing and installing the Belltech Product on the vehicle. Belltech does not warranty labor costs. Belltech will not accept Belltech Product returns without the RGA number and receipt as described above.

Payment by Belltech or Belltech's distributor of customs, government fees, handling fees, tariffs or other import costs is excluded and is the sole responsibility of the purchaser.

Belltech or the Belltech Distributor, under any circumstances, shall not be liable for loss of time or revenues, inconvenience, loss of use of the vehicle, damage to the vehicle or components of the



KW automotive North America - 300 W. Pontiac Way - Clovis, CA 93612

vehicle, any other type of consequential damages, or other incidental or indirect damages. resulting from the use, misuse or inability to use the Belltech Products or from defects of the Belltech Products. The limitation of liability does not apply to any injuries to persons, in the event of gross or willful negligence or if a material contractual obligation was violated by Belltech. In the event of improper use of Belltech Products, including installation on vehicles not recommended by Belltech, off-road use or any racing, all warranty claims are null and void.

This warranty does not apply to any products that have not been properly installed and does not cover products showing any of the following (except where prohibited by law):

1. Cosmetic damage such as scratches, dents or corrosion
2. Normal wear and tear (including bearings, valve shims and bushings)
3. Damage cause by improper use, accident, flooding, water, flame or other external or environmental causes
4. Damage caused by improper installation
5. Damage caused by alteration of the Belltech Products without expressed written consent by Belltech
6. Damage caused by improper servicing at Belltech recommended service intervals
7. Damage caused by servicing by any party other than an authorized Belltech Servicer
8. Improper use under normal driving conditions.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED. BELLTECH DISCLAIMS ALL STATUTORY AND IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS, TO THE EXTENT PERMITTED BY LAW. IN SO FAR AS SUCH WARRANTIES CANNOT BE DISCLAIMED, BELLTECH LIMITS THE DURATION AND REMEDIES OF SUCH WARRANTIES TO THE DURATION OF THIS WARRANTY AND THE REMEDIES DESCRIBED IN THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY. NO PERSON IS AUTHORIZED BY BELLTECH OR ITS AFFILIATES TO ALTER, ENLARGE OR EXTEND WARRANTIES OR TO ALTER OR AMEND DISCLAIMERS.

This warranty is personal to the Purchaser and may not be assigned or transferred in any way, even if the vehicle for which the products were originally purchased is sold. Any suit for breach of this warranty must be made within six-months after breach.

Belltech reserves the right to change, modify, or cancel this warranty without prior notice.